



Something's going on in our Facebook group...

NOW WHAT?

As officers and chapter advisors, you have the responsibility to escalate the behaviors listed above to the Office of Student & Alumni Affairs (studentaffairs@apus.edu), along with screenshots and documentation supporting the escalation. It does not fall on individual officers or chapter advisors to remove posts, remove members, or determine any individual's ability to participate in social spaces; these actions should be limited to the Office of Student & Alumni Affairs team so that escalations can be adequately documented, reviewed for severity, and assessed for compliance with policies according to the APUS Social Community Forum & Usage Policy.



You believe a post breaks the social media policies...

Take a screenshot of any questionable posts and email them to studentaffairs@apus.edu and your chapter advisor with **URGENT** in the subject line. Our email boxes are open M-F from 8-5, and marking an email as urgent helps us identify items needing immediate assistance.

There are other concerns about a profile that has been approved as a member of the group...

Email studentaffairs@apus.edu with your concerns. We will review and provide guidance to the chapter advisors.



Someone who is not on the roster requests to join the group...

email studentaffairs@apus.edu. We update the rosters bi-weekly, but someone can request the group in between updates. We're happy to review new joins and provide guidance on accepting new members.